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# 1. Introduction

MV-3716/MV-3732 is a 16 / 32 channels VoIP GSM Gateway for call termination (VoIP to GSM) and origination (GSM to VoIP). It is SIP based and compatible with Asterisk. It can enable to make 16 / 32 calls simultaneously from IP phones to GSM networks and GSM network to IP phone.

# 2. Function description

- 2.1 VoIP(SIP) 
   GSM conversion.
- 2.2 50 sets of LAN->MOBILE routes setting <sup>,</sup> 50 sets of MOBILE->LAN routes setting.
- 2.3 Voice response for setting and status (dial in from mobile).
- 2.4 Series connections to save bills.
- 2.5 Standard SIP(RFC2543,RFC3261) protocol,

\*It communicates with other gateway or PC.

# 3. Parts list

- 3.1  $\lceil$  MV-3716/MV-3732  $\rfloor$  main body
- 3.2 Power adaptor

Output 12V/9A, Input 100~240V Auto switching

- 3.3 Network cable
- 3.4 Antenna: MV-3716: 4 pcs / MV-3732: 8 pcs
- 3.5 Rack-mount accessories (compatible with 19"Rack)
- 3.6 User Manual





(3.1) MV-3732

(3.1) MV-3716



(3.2) Power adapter



(3.3)



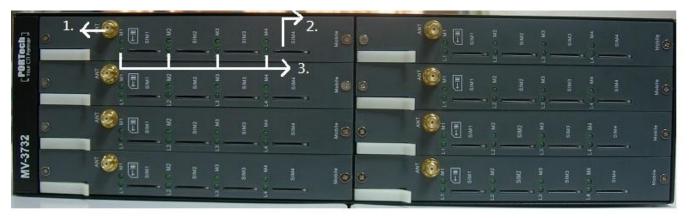
(3.4)



(3.5)

# 4. Dimension: 37\*26\*10 cm

# 5. Chart of the device



- 1 Antenna : Antenna Connector
- 2. SIM Holder: Insert the SIM card as instruction and hear click sound (the chip side down); Press the SIM to bottom with click sound to remove the SIM card
- 3. PWR (Power LED) : Light up when power is normal.



- 1. DC 12V : Power input.
- 2. WAN: RJ-45 internet connector
- 3. LAN: For maintenance use, not for any propose



- 1. Dial Peer Reset Button
- IP Reset Button: Press this button about 10 seconds IP restore back to 192.168.0.100
- 3. DHCP mode Button: Press this button about 10 seconds and switch to DHCP mode

# 6. Web Page Setting

When the IP setting is done, the operator may setup all the rest parameters via web page. Browse the IP address from Internet Explorer (e.g. <u>http://192.168.0.100</u>). The following page shows up :

The server 192 and password	.168.0.100 at Embedded WEB Server requires a usernam	ie
Warning: This sent in an inse connection).	server is requesting that your username and password cure manner (basic authentication without a secure	be
	voip  eeeel Remember my credentials	
	OK Can	cel

Enter the username and password for authentication. (Default username=voip, password=1234). The page follows when the username and password are correct.

# 7. System Information

User can see the demo system current system information like firmware version, company... etc in this page.



# MV-3732 v10.272

Module Description:	GSM:850/900/1800/1900MHz (M10)
Firmware Version:	Thu May 30 15:45:04 2013.
Codec Version:	Fri Mar 20 17:13:45 2009.
Contact Address:	150, Shiang-Shung N.Road., Taichung, Taiwan, R.O.C.
Tel:	886-4-23058000
Fax:	886-4-23022596
E-Mail:	sales@portech.com.tw
Web Site:	http://www.portech.com.tw.

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# 8. Dial Peer

#### 8.1 Status

PORTech				Dial P	eer Status - 2013	3-06-06 09:4	7
Your CTI Partner	ch	grp St	ate MNC	SQ	Mobile	dir	LAN
	1	0 idl	e/1 46692	21	0963283792	<	123@192.168.0.127:6050
	2	0 idl	e/1 46692	20	-	-	-
Dial Peer	3	0 idl	e/1 46692	21	22	-	120
Status )	4	0 idl	e/1 46692	21	12	2	
Settings	5	0 idl	e/1 46692	21	1.5		1.50
	6	0 idl	e/1 46692	21	1.00		-
Prefixs	7	0 idl		11	-	-	( <del>-</del> )
CDR	8	0 idl	e/1 46692	21		-	-
Route	9	0 idl	e/1 46692	21	1073	-	-
	10	0 idl	e/1 46692	22	-	-	-
Mobile	11	0 idl	e/1 46692	22	0.00	-	
Network	12	0 idl	e/1 46692	21		+	-
Vetwork	13	0 idl	e/1 46692	22	-	-	-
SIP Settings	14	0 idl	e/1 46692	12	(14)	-	
	15	0 idl	e/1 46601	19	1.5	-	15 <b>5</b> 2
STUN Setting	16	0 idl	e/1 46692	22		-	-
Jpdate	17	0 idl	e/1 46692	20	826	2	20
	18	0 idl	e/1 46692	20	14	2	123
System Authority	19	0 idl	e/1 46692	20	1070	-	
Save Change	20	0 idl	e/1 46692	20		-	-
Save Ghange	21	0 idl	e/1 46692	19	15	-	
Reboot	22	0 idl	e/1 46692	17	-	-	-
	23	0 idl	e/1 46692	17	-	-	( <b>a</b> )
	24	0 idl	e/1 46697	21	24	-	12
	25	0 idl	e/1 46692	15		*	(#R
	26	0 idl	e/1 46601	18	-	*	-
	27	0 idl	e/1 46692	14	-	-	-
	28	0 idl	e/1 46692	14	14	21	(2)
	29	0 idl	e/1 46692	20	122	2	(2)
	30	0 idl	e/1 46692	20	975	-	1.52
	31	0 ini	t/0 -	-	1.5	-	-
	32	0 ini	L/O -		-	-	-

- 1. ch: The port of GSM channel
- 2. grp: the group of GSM channel
- 3. state:

INIT/0: GSM module is initialing IDLE/0: GSM module not register IDLE/1: GSM module registered M.ringback/0: Ring Back M.dialed/0: GSM port is dialed M.listen/0: GSM port is engaged

- 4. MNC: Mobile Network Code
- 5. SQ: Signal quality
- 6. Mobile: The caller number of the incoming/outgoing call to Mobile
- dir: The Arrow shows the route to be LAN to Mobile or Mobile to LAN

   a. < : LAN to Mobile</li>
  - b. >: Mobile to LAN
- 8. LAN: the IP address of the last incoming/outgoing call from/to LAN

## 8.2 Settings

Your CTI Partner	Dial Peer Setting							
		Transfer SIP Message						
Dial Peer	• Yes O No	Replace contact to Dial Peer.						
Status								
Settings		SIP Response when all busy						
Pretixs	600     600	Busy Everywhere (default)						
CDR	O 408	Request Timeout						
Route	○ 480	Temporarily unavailable						
Mobile	○ 503	Service unavailable						
Network		Dial Peer						
SIP Settings	Working Mode	OFF Internal						
STUN Setting	External URL	( <u>Dial Peer</u> for XP)						
Update								
System Authority		Submit Reset						
Save Change								
Reboot								

## 1. Transfer SIP Message

The Replace contact to dial peer: The default is OFF, which won't send the SIP message to corresponding port through Dial Peer. If ON, all SIP messages will send to corresponding port via Dial Peer.

2. SIP Response when all busy

User can select the corresponding response while all ports are busy. The Default is 600

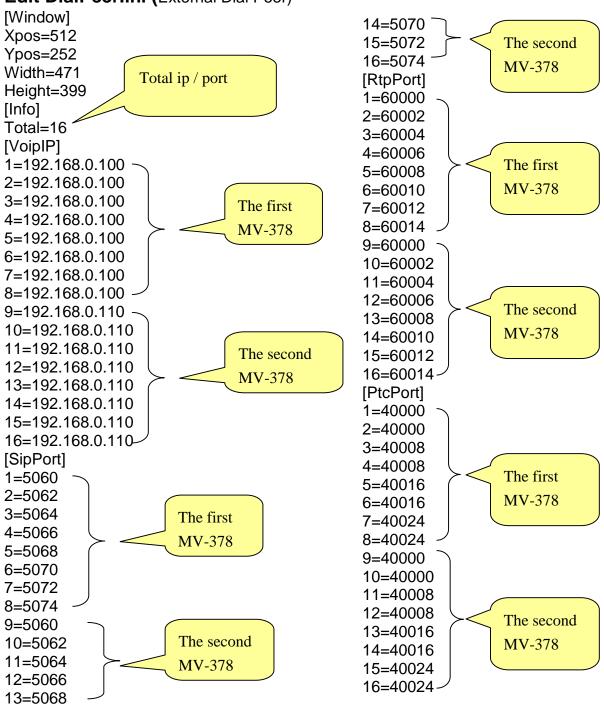
- 600 : Busy Everywhere (default)
- 408 : Request Timeout
- 480 : Temporarily unavailable
- 503: Service unavailable

## 3. Dial Peer

## Working Mode $\rightarrow$

- a. OFF: To disable Dial Peer, user need to assign the port of GSM channel for the incoming calls from LAN side (E.g. Default ch1 is 5064 port; ch2 should be 5066 port and so on)
- b. Internal: to motivate Dial Peer, all incoming calls from LAN will come to dial peer port. Dial peer will route calls to idle channels(Default: 5060 port)
- c. External: All GSM Channel are controlled by external Dial peer program.

External URL  $\rightarrow$  External Dial peer program's IP address and port number



Edit DialPeer.ini (External Dial Peer)

## External Dial Peer Log

You can check the Statue here

Log	Status Set	Event			
СН	MvIP	port	sq	state	remote
1	192.168.0.111	5064	23	IDLE/1	192.168.0.96:5060
2	192.168.0.111	5066	22	IDLE/1	192.168.0.96:5060
3	192.168.0.111	5068	21	IDLE/1	192.168.0.96:5060
4	192.168.0.111	5070	21	IDLE/0	192.168.0.96:5060
5	192.168.0.111	5072	20	IDLE/1	192.168.0.96:5060
6	192.168.0.111	5074	21	IDLE/1	192.168.0.96:5060
7	192.168.0.111	5076	20	IDLE/1	192.168.0.96:5060
8	192.168.0.111	5078	20	IDLE/1	192.168.0.96:5060

- 1. CH: The number for GSM port of MV-37X
- 2. MvIP: The IP address of MV-37X for Dial Peer connection
- 3. Port: The corresponding port for MV-37X
- 4. Sq: Signal Quality for MV-37X GSM Port:
- 5. State: The GSM Port Sate status

INIT/1: GSM module is initialing IDLE/0: GSM module is not register IDLE/1: GSM module is registered BUSY: GSM Port is busy LISTEN: GSM port is engaged OFF/0: GSM module is out of working

6. Remote: The VoIP Sender's IP

## 8.3 Prefix

User can setup the prefix number in 15 groups. Dial peer will route the calls based on the prefix settings of each group

	Group Ena	able: ON OF	F	
al Peer	Group	Name	Prefix	S
atus	0	test	09	
ttings	1			
efixs	2			
ute	3			
bile	4			
twork	5			
	6			
P Settings	7			
UN Setting	8			
date	9			
stem Authority	10			
ve Change	11			
boot	12			
	13			
	14			
	15			

#### 1.Group Enable

- Off: The default is off.
- On: Dial peer will route the calls based on the prefix settings of each group. And Dial Peer status will show the grp information as below.

Your CTI Partner	ch	grp	State	MNC	SQ	Mobile	dir	LAN
	1	0	idle/1	46692	21	0963283792	<	123@192.168.0.127:6050
	2	0	idle/1	46692	20	-	-	-
ial Peer	3	0	idle/1	46692	21	-	-	-
Status	4		idle/1	46692	21	-	-	
Settings	5	0	idle/1	46692	21	-	-	9
	6	0	idle/1	46692	21	-	21	-
Prefixs	7	0	idle/1	46692	12	-	-1	2
CDR	8	0	idle/1	46692	21	-	-	2
Route	9	0	idle/1	46692	21	-	-	-
	10	0	idle/1	46692	22	S <b>-</b> S	21	12-
lobile	11	0	idle/1	46692	22	-	-	12
letwork	12	0	idle/1	46692	21	-	-	-
letwork	13	0	idle/1	46692	23	500		-5
IP Settings	14	0	idle/1	46692	12	-	-	5
TINION	15	0	idle/1	46601	18		-	
TUN Setting	16	0	idle/1	46692	22	9 <b>-</b> 3	-	÷
Ipdate	17	0	idle/1	46692	19	-	-	5
	18	0	idle/1	46692	20	-	-	-
System Authority	19	0	idle/1	46692	20	-	-	2
ave Change	20	0	idle/1	46692	20	-	-	
ave onlange	21	0	idle/1	46692	19	140	-	-
Reboot	22	0	idle/1	46692	20	-	-	2
	23	0	idle/1	46692	19	-	-	<u> 1</u>
	24	0	idle/1	46697	21	1.5	73	5
	25	0	idle/1	46692	15	-	-	<u>74</u>
	26	0	idle/1	46601	18	223	-	<u>.</u>
	27	0	idle/1	46692	17	222	-	45
	28	0	idle/1	46692	14	-	-	
	29	0	idle/1	46692	20		-	
	30	0	idle/1	46692	20		-	
	31	0	init/0		-	-	-	-
	32	0	init/0	2	1	-	-	-

# Please click to select the group number of each channel

## Dial Peer Status - 2013-06-06 09:57

ch	grp	State	MNC	SQ	Mobile	dir	LAN
1	0	idle/1	46692	21	0963283792	<	123@192.168.0.127:6050
2	0	idle/1	46692	20	-	12	-
3	0	idle/1	46692	22		17	74
4	0	idle/1	46692	21	-	-	-
5	0	idle/1	46692	21	-	-	-
6	0	idle/1	46692	21		14	-
7	0	idle/1	46692	12	-	12	
8	0	idle/1	46692	21	2	-	

After setting, please click submit button

Your CTI Partner	Group S	Select		
	МСН		Prefixs Group	
Dial Peer	1	0: test (09)		
Route		1: 2: 3:	ubmit roast	
Mobile		3:	submit reset	
Network		4: 5:		
SIP Settings		6: 7: 8: 9:		
STUN Setting		8: 9:		
Update		10: 11:		
System Authority		12:		
Save Change		13: 14:		
Reboot		15:		
a de la companya de la				

Your CTI Partner		x Settings	055		
Dial Peer	Group Er				
Status	Group	Name		Prefixs	
	0	test	09		
Settings Prefixs	1				
CDR	2				
Route	3				
Mobile	4				
Network	5				
	6				
SIP Settings	7				
STUN Setting	8				
Update	9				
System Authority	10				
Save Change	11				
Reboot	12				
	13				
	14				
	15				
			submit	set	

- 2.Group: The group number, total is 15 sets
- 3. Name: Fill the name of the group
- 4. Prefixs: Fill the local area number or prefix numbers of the group

After all settings are done, please click submit button.

8.4 Call Data to Server (CDR)

It can provide Call Detail Record (CDR) for traffic and accounting management. User need to download external Dial Peer software on PC and can monitor traffic.

PORTech Your CTI Partner	CDR Se	tting			
	CDR Server				
Dial Peer	Active	ON OFF			
Status	Data ID	MV3732			
Settings	Server URI	192.168.0.156:5020			
Prefixs					
CDR		submit reset			
Route					
Mobile					
Network					
SIP Settings					
STUN Setting					
Update					
System Authority					
Save Change					
Reboot					

1.Data ID: MV will create one default Data ID

2.Server URL: Fill the IP and port of the CDR server

After the setting, please click Submit and save change button to wait for system reboot

#### External Dial Peer

#### You can check CDR Statue here

File I	Help										
Log	og Status Set Event										
*	id	ch	cimi	lan	dir	mobile	tStart	tAns	tEnd	state	remark
1	Mv-000000	7	466922102862561		l'					ldle	
2	Mv-000000	5	466921405104218							ldle	
3	My-000000	4	466015800268726							Idle	
4	Mv-000000	6	466015800268724							ldle	
5	My-000000	8	466922102862549							Idle	
6	My-000000	2	466923301930022							Idle	
7	My-000000	3	466015400297468							ldle	
8	My-000000	1	466922202956645	192.168.0.96	>	0980763178	2011/09/21 15:45:06		+26	ldle	
9											
10											

- 1. ID: The MV's Data ID
- 2. CH: The GSM channel of MV-37X
- 3. Cimi: The SIM Card ID
- 4. LAN: Show the outgoing LAN IP or Incoming LAN IP
- 5. Dir: The Arrow shows the route to be LAN to Mobile or Mobile to LAN
- 6. Mobile: The outgoing mobile number or incoming mobile number
- 7. tStart: When the call started(date and time)
- 8. tANS: The second answering the call
- 9. tEND: The second ending the call(duration)

(tANS, tEND are the exactly talking seconds)

10. State: The GSM Port Sate status

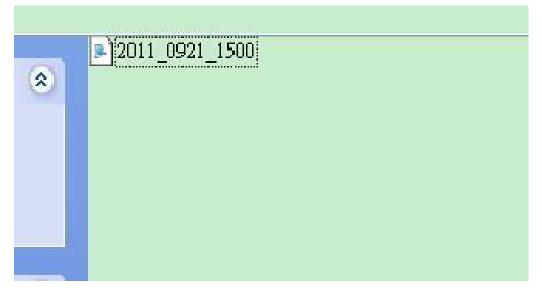
#### CDR Files store at <u>C:\Program Files\DialPeer</u>

The CDR log is stored in this "cdr" file each hour, which includes all gsm port call detials record.

If there's no calls in this hour, it won't creat any log.



#### **CDR** File



Example:

id=Mu-000000; ch=1; cimi=466922202956645; dir=L2H; iurl=192.168.0.96; omob=0980763178; tStart=4e7a0682(2011/09/21 15:45:06); tEnd=+26; state=LanEnd

- 1. Id=Mv-000000: The MV's Data ID
- 2. Ch=1: The 1<sup>st</sup> channel for MV ID
- 3. Cimi=466922202956645 : The SIM card ID for this GSM port
- 4. dir=L2M: The route is LAN to Mobile (If it's Mobile to LAN, that shows M2L)
- 5. iurl=192.168.0.96: The incoming IP
- 6. omb=0980763178: The outgoing number
- 7. tStart=4e7a0682(2011/09/21 15:45:06): The duration for the call
- 8. tEnd=+26: The call end on 26<sup>th</sup> second
- 9. state=LANEnd: The call hang up on LAN side.

# 9. Route

9.1 Mobile TO LAN Settings

User can assign the routing rule to transfer the call incoming on MOBILE to LAN

	*: Click CID or URL data field to entry					
	MCH	CID	URL	SE		
Dial Peer	1	* 🗢	*	C		
Route	2					
Mobile To Lan Settings	3			E		
Mobile To Lan Speed Dial	4					
Lan To Mobile Settings	5			E		
Mobile	6			E		
	7					
Network	8			E		
SIP Settings	9			E		
STUN Setting	10			C		
5	11					
Update	12					
System Authority	13			E		
Save Change	14					
	15					
Reboot	16			0		

Please move the mouse to that red arrow spot and click

It will show the setting bLANk. After the setting, please click Entry.

PORTech Your CTI Partner	Mobile	e to LAN table		
		or URL data field to entry		
Dial Peer	MCH	CID	URL	SEL
Route		Entry	cancel	
Mobile	3	Lindy	CallCel	
Network	4			
SIP Settings	5			
STUN Setting	7			
Update	8			
System Authority	9 10			
Save Change	11			
Reboot	12			
	13 14			
	15			
	16			

- 1. MCH: the code of mobile channel
- 2. CID:
  - (1) It may enter the whole number, e.g. 0911111111
  - (2) Only part of the number (prefix) e.g. 0911\* means any number starting with 0911 will be accepted
  - (3) \* means all numbers can be accepted

Please note the priority of the rules. The item which has more digits will have higher priority. If the digits are the same, then former one gets the higher priority.

- 3. URL : The IP address to transfer this call
  - (1) It may enter the whole IP address, e.g. 192.168.0.101 or proxy extension or phone number.
  - (2) If an '\*' entered, it means 2-stages-dialing. The call will be answered and prompt dial tone again to receive the IP address/sip extension or **any phone number** as the destination. The caller may enter the

IP such as 192\*168\*0\*101#.

\*If the device have register proxy server/Asterisk ,you can enter any destination phone number. Please note the proxy server/Asterisk need to set the route of destination phone number.

4. SEL: Select the one to delete

## 9.2 Mobile to LAN Speed Dial Settings

#### NOTE: It's for 2 stage dialing mode

Your CTI Partner	Mobile 7	To Lan Spee	d Dial	
Dial Peer		<b>~</b>		
Route	Item	Name	URL	Select
	0	JACK	192.168.0.156	
Mebile To Lan Settings	1			
Mobile To Lan Speed Dial	2			
Lan To Mobile Settings	3			
Mobile	4			
Network	5			
SIP Settings	6			
STUN Setting	7			
Update	8			
System Authority	9			
Save Change		Delete Selec	ted Delete All Reset	
Reboot	225 10			
	Add New			
	Position:	(0~9)		
	Name:			
	URL:			
		A	Add Reset	

The call will be answered and prompt dial tone again. When the caller may enter the "Num", system will connect the "URL" as destination. E.g. item: 0 Name: JACK URL: 192.168.0.156, When the caller hear dial tone and enter 0, system will connect 192.168.0.156

## 9.3 LAN to Mobile Settings

User can assign 24 sets of routing rule to transfer the call incoming from LAN to MOBILE. The chart setting is used for all channels.

PORTech	LAN to Mobile table					
	*: Click URL or	Call Num data field to entry				
1	No.	URL	Call Num	SEL		
Dial Peer	1	• 🗢	#			
Route	2					
Mobile To Lan Settings	3					
Mobile To Lan Speed Dial	4					
Lan To Mobile Settings	5					
Mobile	6					
	7					
Network	8					
SIP Settings	9					
STUN Setting	10					
	11					
Update	12					
System Authority	13					
Save Change	14					
Reboot	15					
Rebut	16					

Please move the mouse to that red arrow spot and click It will show the setting bLANk. After the setting, please click Entry.

PORTech	LAN to Mobile table				
Your CTI Partner	*: Click URL or C	all Num data nelo to entry			
- Tour Chi Panner-	No	URL Call	Num SEL		
		* #			
Dial Peer	2	Entry cancel			
Route	3				
Mobile To Lan Settings	4 5				
Mobile To Lan Speed Dial	6				
Lan To Mobile Settings	7				
Mobile	8				
Network	9				
SIP Settings	10 11				
STUN Setting	12				
Update	13				
System Authority	14				
	15				
Save Change	16				
Reboot	17				
	18				
	19				
	20 21				
	21				
	23				
	24				
		Select ALL Delete Selected Reset	t		

- 1. No. : The code number
- 2. URL: It's the IP address of the incoming call

It may enter the whole IP address, e.g. 192.168.0.101 or proxy server's extension. If a simple '\*' is entered, means no restriction for the incoming IP address.

3. Call Num:

- (1). May enter the whole number, e.g. 091111111
- (2). A simple \*"means 2-stages-dialing. The call will be answered and prompt dial tone again to receive the called number as the destination, e.g. 0911111111 or 0911111111#
- (3). # for one-stage dialing

- (4). # ['d'n]['a'ppp] for one-stage-dialing
  - [...] is option
  - 'd'n means to delete the beginning n codes,
  - 'a'ppp means to add 'ppp' in front.
  - For example #d123a456 means one-stage dialing,
    - delete the first 123 from your destination number,
    - then add 456 in front as the new destination number.

## Example:

LAN to Mobile: \*, #

- (1)MV-3716/MV-3732 and LAN Phone both need to register proxy server or Asterisk.
- (2)Proxy server/asterisk set the route that the prefix of destination number
- (3)When you dial any destination phone number from LAN phone, MV-3716/MV-3732 will connect this call auto.
- 4.SEL : Select the one to delete

# 10. Mobile

10.1 Mobile Status

Your CTI Partner	Mobile Statu	s
	2013-06-05 08:32	
Dial Peer	Mobile 1 🗸	
Route	Operator:	46692: Chunghwa Telecom
Mobile	SIM Card ID:	466922102862553
Status		
Settings	Signal Quality:	20
SMS Agent	Registration State:	0,1
SIM Setting	GSM S/N:	862170016493106
Operator Setting		
BCCH Info	Motion State:	Standby
USSD	Incoming URL:	
Network	Incoming Name:	
SIP Settings	Outgoing IP:	
STUN Setting	Incoming Mob:	
Update	Outgoing Mob:	
System Authority		
Save Change		

- (1)Choose Mobile 1,2,3 or 4 (MV-3732: Mobile 1,2,3,4,5,6,7,8)
- (2)Network Registration: The telecom carrier, which is the SIM card been registered.
- (3)SIM Card ID : SIM card ID. (4)Signal Quality : Signal quality.
- (5)GSM S/N: IMEI Number

Reboot

- (6)Motion State: The status of SIM card
- (7)Incoming IP : The IP address of the last incoming call from LAN.
- (8)Incoming IP Name: proxy server name
- (9)Outgoing IP : The IP address of the last outgoing call to LAN.
- (10)Incoming Mob: The caller ID of the last incoming call from MOBILE.
- (11)Outgoing Mob: The called number of the outgoing call to MOBILE.

# 10.2 Mobile Setting

Dial Peer	VoIP Tx Gain LAN Dialtone Vol	9 (0~12) 4 (0~12)	VoIP Rx Gain 11 (0~
Route	LAN Dialone voi	4 (0-12)	
Mobile	Mobile 1 ON		
Status	Routing Range	0 ~ 24	
Settings	CODEC Tx Gain	6 (0~7)	CODEC Rx Gain 6 (0~
SMS Agent	SIP From:	Tel/User (Standard) V	Answer delay 0 (0~
SIM Setting Operator Setting	Hide Caller ID	OON OOFF	Restart dial fails 1 (0~
BCCH Info	PIN Code	On Code:	Confirm:
USSD	Dial Prefix		LAN Answer Mode Answered
Network	Init AT Cmd		
SIP Settings	interver only		
STUN Setting	Mobile 2 ON		
Update	Routing Range	25 ~ 49	
System Authority	CODEC Tx Gain	6 (0~7)	CODEC Rx Gain 6 (0~
Save Change	SIP From:	Tel/User (Standard) V	Answer delay 0 (0~
Reboot	Hide Caller ID	OON OFF	Restart dial fails 1 (0~
Tebool	PIN Code	On 🗌 Code:	Confirm:
	Dial Prefix		LAN Answer Mode Answered
	Init AT Cmd		
		SubmitAll	it Reset
	Mobile 1:0		
	(6)Rx+		-
	Codec+	GSI	

- Rx+ GSM₽ Codec⊬ (2) VoIP Rx Gain+ Tx+ . DTMF₊/
- (1) VoIP Tx Gain: To adjust the volume of LAN side.
- (2) VoIP Rx Gain: To adjust the volume of Mobile side.

(3)LAN Dial tone Gain: To adjust dial tone gain down of LAN.

(4)Routing Range: The route table -50 sets can share by two channels(1,2 ch / 3,4 ch / 5,6 ch / 7,8 ch )

ex: Mobile 1 use the route table for item 0-24, Mobile 2 use the route table for item 25-49

(5)CODEC Tx Gain: as above

(6)CODEC Rx Gain: as above

(7) SIP From: Caller ID transfer

 Tel/User (Standard): If you need to register to Asterisk and proxy server, please choose this option. And how to transfer the caller ID to LAN, please refer 21.How to setup Asterisk to receive Caller ID from MV-3716/MV-3732 (page 42)

MV-3716/MV-3732 will send the message as follows in the Packet.

From: "caller number" <sip:3001@192.168.0.228>;tag=51088abb

• User/User (Standard): If you need to register to Asterisk and proxy server, please choose this option.

MV-3716/MV-3732 will send the message as follows in the Packet.

From: " 3001" <sip:3001@192.168.0.228>;tag=51088abb

• Tel/Tel :

MV-3716/MV-3732 will send the message as follows in the Packet.

From: "caller number" <sip: caller number @192.168.0.228>;tag=6ac93f7c %Please note: If you choose this option, please don't register to Asterisk and proxy server. Please only fill proxy server IP and choose Active: on (else field empty) in sip setting/service domain • User/Tel

MV-3716/MV-3732 will send the message as follows in the Packet. From: "Username" <sip: caller number @192.168.0.228>;tag=7f130947

- If you choose this option, please don't register to Asterisk and proxy server. Please only fill proxy server ip,Username and choose Active: on (else field empty) in sip setting/service domain
- (8) Answer Delay: Delay for incoming call when the ring.
- (9)Presentation CLID: If you need to block the Caller Id for call termination, please choose Suppression
- (10) Restart Dial Fail: In this feature, user can initialize and register the module while GSM module dials fail in couple times. When GSM module is dysfunctional, it can avoid the device shut down in advance.
- (11)Mobile PIN Code: If you need to unlock pin code via MV-3716/MV-3732, you can click "On" and enter pin code.
- (12) Dial Prefix: The prefix number of outgoing calls. When LAN to Mobile, MV-3716/MV-3732 will automatically add the "Dial prefix" for outgoing mobile.
- (13)LAN Answer Mode:

Answered: when mobile answer, and then connect the call

Alerted: when the mobile is ringing back tone, then connect the call

Income: when LAN dial out, then connect soon

- (14) Init AT Cmd: User can fill the AT Command for GSM module
- (15) Band Type: You can manual setting according to your GSM Frequency of carrier.

(16) ON/Off: If you use this channel, please click on. Otherwise, please click off.

After the setting, please click Submit and save change button to wait for system reboot

You can click Submit All to copy to Mobile setting, and select Yes and save change to wait for the system reboot

#### Please check below: Mobile Setting

VoIP Tx Gain	9 (0~12)	VoIP Rx Gain	11 (0~	15)
LAN Dialtone Vol	4 (0~12)			,
	(/			
Mobile 1 OOM				
Routing Range	0 ~ 24			
CODEC Tx Gain	6 (0~7)	CODEC Rx Gain	6 (0~	7)
SIP From:	Tel/User (Standard)	Answer delay	0 (0~	15)
Hide Caller ID	OON OFF	Restart dial fails	1 (0~	15)
PIN Code	On 🗌 Code:	Confirm:		
Dial Prefix		LAN Answer Mode	Answered	~
Init AT Cmd				
			191	
Mobile 2 ON				
Routing Range	25 ~ 49			
CODEC Tx Gain	6 (0~7)	CODEC Rx Gain	6 (0~	7)
SIP From:	Tel/User (Standard)	Answer delay	0 (0~	15)
Hide Caller ID	OON OFF	Restart dial fails	1 (0~	15)
PIN Code	On 🗌 Code:	Confirm:		
Dial Prefix		LAN Answer Mode	Answered	~
Init AT Cmd				
IIIII AT CITU				

# 10.3 Mobile / SMS Agent:

PORTech Your CTI Partner	SMS Agent	Read receiv	ived SMS	
Dial Peer	Port	Status	Bank	
Route	Mobile 1	Standby.	Rx List	
Mobile	Mobile 2	Standby.	Rx List	
Status	mobile 2	otanaby.	TOLEOT	
Settings		SMS Sender	2 mode:	
SMS Agent	Encode ASC7 (A	SCII 7bit) 🗸	2 mode.	
SIM Setting	Via Mobile	0 1 0 2	ASC7(ASCII 7 bit)	
Operator Setting	Dest Num		UCS2(Unicode 16 bit)	
BCCH Info USSD	Maximur	m Number of ASC7 chars for this	is text box	
				-
Network	Message			
SIP Settings			~	
STUN Setting	You have	e 160 ASC7 chars remaining for	r your description	
Update				
System Authority		Send Now .		
Save Change				
Reboot				

- 1. Port: The GSM Channel No.
- 2. Status:
  - a. Standby: The GSM Channel is ready and idle for SMS sending
  - b. Not Ready: The GSM Channel is not registered or engaged, not able to send SMS
- 3. Encode : ASC7(ASCII 7 bit) or UCS2(Unicode 16 bit)
- 4. Via : To select the GSM Channel for SMS sending
- 5. Dest Num: the Receiver's phone number
- 6. Message: Please fill the message that wants to send to receiver.

After typing the SMS, please click Send Now button

When you click Rx List, you can view all received SMS as follows.

# SMS Rx List



Read	Status	Caller ID	Date, Time
1	REC READ	886935386862	08/05/15,15:41:46
2			

Click the serial no, you can view message as follows.

# SMS Reader

Idex	RemoteID	Date, Time
1	886935386862	08/05/15, 15:41:46
MV S	Gerial can send SMS and Recei	ive SMS

Back	Delete
Dack	Delete

### 10.4 Send Bulk of SMS via Microsoft Excel

# First of all, please open a new Excel file.

### Step 1 Format Cells

Here, we need you to format cells to "Text" first.

Please click mouse right key, and choose "Format Cells"

### BLANk A

ile <u>E</u> dit y		ndow Help	💼 • 🦪 🖣	D • (2 +   6	B 28 28 1	<u>da</u> 2∕ Ma (	) 💼 🗄
Aria	al 💌 10 💌	BIU			A _ & *	× 00 00 •	e 🔙 🗌
A1:A65536	✓ f <sub>x</sub> ∑ =						
, <b>E</b>	A B C	D	E	F	G	Н	I
2 3 4 5 7 8 9 10 11	Default Formatting  Format Cells  Insert Delete						
2 13 14	Delete Contents						
15 16 17 18	Cut Copy Copy Copy						

### **BLANk B**

	vrial	~	10 💌 <b>B</b>	<u> I</u>		
В1	~	fx Z	= [			
	A	B	C	D	E	F
2			Default Formatting			
3			Eormat Cells			
4			Formac constru	-	11	
5			Insert			
6			Delete			
7		8	Delete Contents			
8		「「	Insert Note	-		
9		1=)	Insert Note	-		
10			Cut	-		
12		6		-		
13			Paste			
14			Paste Special			
15				-		
16						

### Step 2

c.

In the Format Cells, please select "Text"

🛅 Untitled 1 - Oper	nOffice.org Calc				-
<u>Eile E</u> dit <u>V</u> iew Insert	: F <u>o</u> rmat <u>T</u> ools <u>D</u> ata <u>V</u>	⊻indow <u>H</u> elp			
🛾 • 📴 🖬 👒		🦻 😹 🖌 🛍 🕯	<i>ଷ</i> ା ଜି • ଜି •	🚳 🕺 👬 🔟 🥹	/ # 🧭 💼 🗟
Arial	<b>&gt;</b> 10 <b>&gt;</b>	<b>B</b> / <u>U</u>   ≡ ∃		]   A   🔥 % 🐝 號	* ** 🛋 🗖
A1:A65536	<i>f</i> <sub>x</sub> ∑ =				
A	Format Cells				I
	( )	Cell Pro	tection		
2 3	Numbers Font For	nt Effects Alignment	Asian Typography	Borders Background	
4	Category	Format	Lang	juage	
5	Currency	<u> </u>	Def	ault 💌	
6	Date Time				
8	Scientific				
9	Fraction				
10	Text			1234.57	
11					
12 13	Options			24 194	
14	Decimal places	0	Negative numbers r	red	
15	Leading zeroes	0:	🔲 Ihousands separat	or	-
16 17	Eormat code				
18	0				
19					
20					-
21		0	K Cancel	Help Reset	
Sheet1				Help Reset	

• Please do this action for BLANk A and B both.

### Step 3

BLANk A: is for you to key "phone numbers"

BLANK B: is for you to key "text" File Edit View Insert Format Tools Data Window Help

	• 🔰 🔙 🖂	2 🗟 🗟 😒	ABC ABC	🔀 🖣 🛱 •	ID •	🤃 -   🛞 🤱	1 1 1 1 1 1 1	/ H Ø 🛛	
. 9	Arial	<b>V</b> 10	<u>▼</u> B /	U≣≣			<b>₽</b> % % %		E -
B10		$\checkmark$ $f_{\rm X} \Sigma = [$							
	A	В	С	D	E	F	G	Н	I
1	098888888	How Are You?							
2			-						
3									
4									
5									
6									
7	-								
8	-								
9									
10									

### **Step 4** save the file

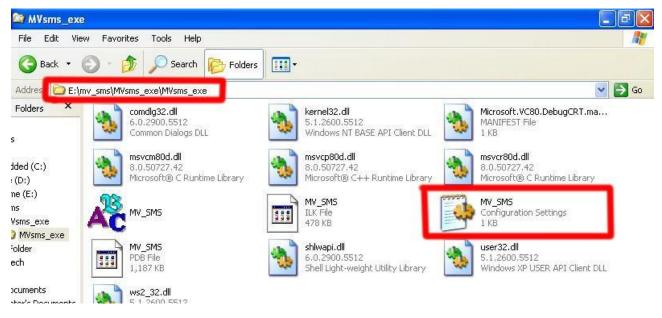
	dit <u>View Insert Fo</u> rmat New • Open Ctrl+O Recent Documents • <u>W</u> izards •		🗙 🖣 🛍 •	<ul><li>✓ 10 • (</li><li>Ξ ≡ Ⅲ</li></ul>		₹4 1 <u>00</u> 2⁄ } % §% \$‰
6	⊆lose	В	С	D	E	F
	Save Ctrl+S					
	Save <u>A</u> s Ctrl+Shift+S	V Are You?				
	Sa <u>v</u> e All					
æ	Reload V <u>e</u> rsions					
	Export Export as PDF Send •					
Ð	Properties Digital Signatures Templates					

### Save the type as "Unicode Text"

Save As							? 🛛
Save in:	🞯 Desktop		*	Q ×	-	Tools -	
My Recent Documents	My Docume My Comput My Networ	er					
Desktop							
My Documents							
My Computer							
My Network	File <u>n</u> ame:	test			×	5	ave
Places	Save as <u>t</u> ype:	Unicode Text			~	Ca	ancel

### Step 5

Open MVsms\_exe -→ MV-SMS (Configuration Settings)



# Step 6

Please do the configuration as following:

### MV-3732

MV_SMS - Notepad	
File Edit Format View [info] Tota]=4 [VOIP] 1=192.168.0.100 2=192.168.0.100 3=192.168.0.100 4=192.168.0.100 [PORT] 1=23 2=8023 3=8123 4=8223 [USER] 1=voip	
2=voip 3=voip 4=voip [PASS] 1=1234 2=1234 3=1234 4=1234	

### MV-3716

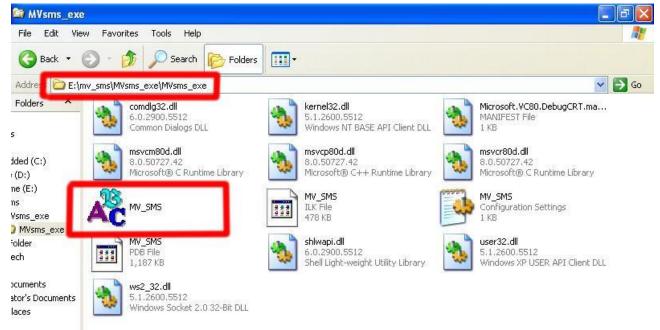
MV_SMS - Notepad	
File Edit Format View Help	
[info] Total= [VOIP]=2 1=192.168.0.100 2=192.168.0.100 [PORT] 1=23 2=8023 [USER] 1=voip 2=voip [PASS] 1=1234 2=1234	P

#### MV-372 & MV-370



### Step 7

#### Run MV-SMS program



# Step 8

1. Open File	
NV_SMS	
Tool(T) Help(H)	
Open File(F)	~
Send Message(M) Exit(E)	

# 2. Open the "Excel file" that you just saved

AC MV_SMS				
Tool(T) Help(H)				
Open				? 🛛
Look in: My Recent Documents Desktop My Documents	Desktop	r	← 🛍	
My Network Places	File name: Files of type:	TEST text(*.txt)	•	Open Cancel

# Step 9

Sending

MY_SMS [321.bxt]	×
Tool(I) Help(H)	
=== Login Telnet System ===	
Start System Waiting	~

# Step 10

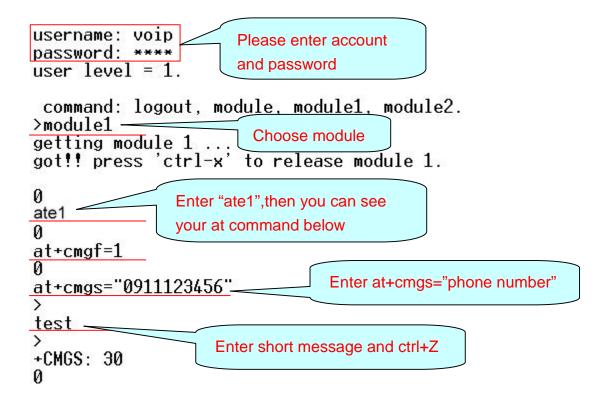
Send SMS Complete

MY_SMS [321.bt]	
Tool(I) Help(H)	
=== Send SMS Complete ===	<u>^</u>
[1] 0935386862 2009/2/25 09:59:36	
[2] 0935386862 2009/2/25 09:59:28	
[4] 0931266207 2009/2/25 09:59:27	
[3] 0912062361 2009/2/25 09:59:27	
[1] 0935386862 2009/2/25 09:59:13	
[2] 0912062361 2009/2/25 09:59:05	
[4] 0931266207 2009/2/25 09:59:05	
[3] 0981086825 2009/2/25 09:59:05	
=== Login Telnet System ===	
SMS Message Total: [ 8 ]	

### 10.5 Use AT Command via Telnet or your program

Allows your program or Telnet Send/receive SMS with AT Command

Telnet PORT Corresponding port as follows: (2 modules in one SLAVE) SLAVE 1:1301 SLAVE 2:1302 SLAVE 3:1303 SLAVE 4:1304 SLAVE 5:1305 SLAVE 6:1306 SLAVE 7:1307 SLAVE 8:1308..... \*MV-3716 SLAVE 9:1309 SLAVE 10:1310 SLAVE 11:1311 SLAVE 12:1312 SLAVE 13:1313 SLAVE 14:1314 SLAVE 15:1315 SLAVE 16:1316..... \*MV-3732



10.6 USSD SIM Balance Check via Telnet

🍫 5218 - 超銀終端機	
檔案·[P 編輯·[E] 檢視·[Y] 呼叫·[C] 轉送·[]] 說明·[E]	
<pre>username: voip password: **** user level = admin. command: logout, module1, module2, state1, state2, info. Imodule1 getting module 1; got!! press 'ctrl-x' to release module 1. 0 at+cusd=1,"145*111 0 +CUSD: 2,"Accepted",0 0 release module 1; 2. Module command</pre>	
連線 00:01:43 ANSIW TCP/IP SCROLL CAPS NUM 擷 列印	

- 1. USSD Request: Please enter USSD code for your operator to check Balance
- 2. Module command:

Please enter "15" for Siemens BG2W module

Please enter "0" for Simcom module

User can check this information on main page on Module
 Description

After sending the USSD request, MV will receive the SMS from operator Please check the incoming SMS on SMS Agent

PORTech Your CTI Partner	SMS Reader	
oute	Index RemoteID	Date, Time
oile	2 01145009310000990016	11/08/26, 15:24:43
tus	帳單金額HT\$1836.0	~
tings	付款期限8/28	
Settings	累計未付金額NT\$1836.0	
Agent	劃撥帳號19037959	)
Setting	帳單號碼4046247121	
ator Setting		
ork		
Settings	Back	Delete
JN Setting		
date		
stem Authority		
ve Change		
boot		

# 10.7 SIM Setting

PORTech	SIM Card Setting						
	Mobile 1, 2	V					
Dial Peer							
Route	CUID	1 (0001 ~ 9999, Server mode)					
Mobile		SIM Card of Mobile 1					
Status	Mode	Local OBank OServer					
Settings	Mobile	ID: a0000000 Group: 1					
SMS Agent	Card	ID: b0000000					
SIM Setting	Bank URL						
Operator Setting	Dalik URL						
BCCH Info	Server URL	192.168.0.157:13000					
USSD	Status	0@0.0.0.0:0					
Network	25						
SIP Settings		SIM Card of Mobile 2					
STUN Setting	Mode						
Jpdate	Mobile	ID: a0000001 Group: 1					
System Authority	Card Bank URL	ID: b000001					
Save Change							
Reboot	Server URL	192.168.0.157:13000					
Reboot	Status	0@0.0.0.0:0					
		SubmitAll Submit Reset					

- CU ID: It's the ID for MV and SIM Server Transfer Protocol, within 1~9999. Each MV under same SIM Sever should setup different CU ID, and no reusing parameter. E.g. If you put "888" on 1<sup>st</sup> MV-3732 that you can't use "888" on 2<sup>nd</sup> MV-3732, and so on.
- 2. Mode
  - a. Local: Disable Remote SIM feature
  - b. Bank: Enable Remote SIM Bank feature, and manage SIM card on SBK-32 SIM Bank.
  - c. Server: Enable Remote SIM Server feature, and allocate SIM cards on SBK-32 SIM Bank.

- 3. Mobile
  - a. ID: Put in 8 digits (hexadecimal, also base 16), which used for GSM Module ID identification to Remote SIM protocol. User can define the ID. IF it's Server Mode, just leave it default. If it's Bank Mode, No reusing GSM Module ID for same SIM Bank.
  - b. Group: Fill in SIM Group number for Remote GSM module. Server follow SIM Group Number to allocate SIM card to correspond GSM module
- 4. Card ID: Put in 8 digits (hexadecimal, also base 16), which used for SIM Card ID identification to Remote SIM protocol. User can define the ID. If it's in Server Mode, Card ID can be bLANk or default. As for Bank Mode, Card ID must be corresponding to SIM Card ID of SIM Bank.
- 5. Bank URL: If it's Bank Mode, please fill SIM Bank IP and Port Number. On other hand, please leave bLANk for Server Mode.
- 6. Server URL: If it's Server Mode, please fill SIM Server IP and Port Number. On other hand, please leave bLANk for Bank Mode.
- 7. Status: User can check the SIM Card ID of GSM module and IP, Port Number of SIM bank.

After the setting, please click submit and save change button and wait for system reboot

# 10.8 Operator Setting

PORTech Your CTI Partner	Operator Mobile 1, 2	r Setting ∽	
Dial Peer			
Route	Mobile 1 :		1.54
Mobile	Opreator ID	(0: resume auto)	List
Status	Work Mode	O Every time reset module  Manual	Now
Settings	Mobile 2 :		
SMS Agent	Opreator ID	(0: resume auto)	List
SIM Setting	18.000	(0. resume auto)	
Operator Setting	Work Mode	○ Every time reset module   Manual	Now
BCCH INTO			
USSD		Submit Reset	
Network			
SIP Settings			
STUN Setting			
Update			
System Authority			
Save Change			
Reboot			

1. Operator ID: When GSM module is registered, user can click the List to show all available operators in that area. You will see like follows diagram.

lo	Status	Name	ID	Use
00	Current	Chunghwa Telecom (CHT)	46692	0
01	Forbidden	Far EasTone (FET)	46601	0
02	Forbidden	Pacific GSM 1800 (TCC)	46697	0
03				0
04				0
05				0
06				0
07				0

2. Work Mode:

a.Every time reset module:

Fill the assigned Operator ID, then press **Submit** bottom and save change. After reboot, GSM module will research the operator ID and registered the base station.

b.Manual:

Fill the assigned Operator ID, then press **Now** bottom. GSM module will search that Operator ID and registered after reboot.

After the setting, please click submit and save change button and wait for system reboot

10.9 BCCH Info

Please work with this feature when the mobile status is "Stand by/Active". It detects the surrounding active cell, up to 7 cells and shows Cell ID, signal and best signal (RXIev). The No.0 shows the data of current registered cell. Follow by No.1 to No.6 cell is based on cell signal (best to low).

NOTE: Support Quad band-BG2W, Quad band-M10 and firmware V10.185 above only.

Your CTI Partner	BCC	CH Info					
	Mobile	1 🗸					
Dial Peer	1001001	MCC	LAC	Cell	BSIC	вссн	Delaw
Route	Select	46692	OFAB	D3D2	14	31	RxLev -70
Mobile				0002	14		
Status	1	46692	0FAB	AC9D	10	30	-84
Settings	2	46692	<b>OFAB</b>	ACC2	11	<mark>4</mark> 9	-92
SMS Agent	3	46692	<b>OFAB</b>	AC4E	14	28	-92
SIM Setting	4	46692	0FAB	D3AD	14	34	-93
Operator Setting	5	46692	0FAB	3790	8	572	-94
BCCH Info	1 const				-		
USSD	6	46692	0FAB	1140	10	43	-97
Network				Refres	h		
SIP Settings							
STUN Setting				LAC	C	ell ID	BCCH
Update	Pref	erred this Ce		0FAB	_	:9D	30
System Authority							
Save Change				Submit	Reset		
Reboot							

- MCC : Mobile Country Code
- LAC : Location Area Code
- Cell : Cell Identifier
- BSIC: Base Station Identity Code
- BCCH: Broadcast Control Channel
- RxLev: Received Signal level in dbm

### How to Configure

1. You can choose a BCCH channel by clicking on the cell. The module will automatically register in the new BCCH.

E.g. If you would like to register BCCH channel on No.4 cell, please click no4 select like below.

Cel	l Info					
select	МСС	LAC	Cell	BSIC	ВССН	RxLev
0	46601	0871	546F	20	629	-76
1	46601	0871	0000	20	661	-78
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-84
-1	46601	0853	70AD	61	626	-89
5	46601	0853	70AE	61	532	-90
6	46601	0871	5278	46	649	-92
			Refr	esh		

2. System will show the cell number information once you select on Preferred this Cell form. Please click the submit button and Save Change, and wait for system reboot

elect	MCC	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0871	546F	20	629	-76
1	46601	0871	0000	20	661	-78
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-84
4	46601	0853	70AD	61	626	-89
5	46601	0853	70AE	61	532	-90
6	46601	0871	5278	46	649	-92
			Refr			
Pref	erred this C	ell	LAC 0853		70AD	BECH 626
			Submit	Reset	2	

After system restart and turn to Standby, please check on No.0 cell and confirm the current registered cell you selected. At the point, the GSM module won't provide the data of surrounding cell signal, but shows -110dbm on No.1 to No.6 RxLev, which means GSM signal 0.

elect	46601	LAC 0853	Cell 70AD	BSIC 61	BCCH 626	RxLev -88
1	46601	0871	546F	20	629	-110
2	46601	0871	546E	20	661	-110
3	46601	0871	0000	23	513	-110
4	46601	0853	0000	61	532	-110
5	46601	0853	0000	23	656	-110
6	46601	0871	0000	27	667	-110

3. If you would like to research all the surrounding BCCH cells again, please cancel Preferred this Cell selection first and send Submit, Save Change to restart the gateway. That, System can detect the surrounding active cell, up to 6 cells and display Cell ID, signal and best signal (RXlev).

elect	46601	LAC 0871	Cell 546E	<b>BSIC</b> 20	BCCH 661	RxLev -76
	40001	0071	040L	20	001	-10
1	46601	0871	546F	20	629	-77
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-83
4	46601	0853	70AE	61	532	-90
5	46601	0853	70AD	61	626	-89
6	46601	0871	5278	46	649	-92 /

# 10.10 USSD (Unstructured Supplementary Service Data)

User can check USSD screen for SIM Balance remaining and SIM recharge (add value) automatically. Please work with this feature when the mobile status is "Stand by/Active". And ensure your Service provider has given you a USSD string(Command) for checking SIM Balance and Recharge the SIM Card.

	Rx Deco	oder: UCS2 💌		
Dial Peer				
Route				
Mobile		nce   Recharge   Checking		
Status	СН	Balance	Response	SEL
Settings	1	*145*11#		E
SMS Agent	2	*123*11#		E
SIM Setting Operator Setting	3	*123*11#		. 🖿
USSD	4	^123^11#		F
Network	5	*123*11#		E
SIP Settings	6	*123*11#		E
STUN Setting	7	*123*11#		E
Update	8	*123*11#		E
System Authority	0	*123*11#		E
Save Change	10	*123*11#		
Rebuol	11	*123*11#		Г
	12	*123*11#		E
	13	*123*11#		E
	14	*123*11#		E
	15	*123*11#		E
	16	*123*11#		E
	17	*123*11#		E
	18	×123×11#		
	19	*123*11#		E

- 1. Balance (SIM Balance remaining)
- Step1: Select "Balance"
- Step 2: Enter USSD command in Balance column

Dial Peer		Rx Dec	oder: UCS2 💌		
Route		1.			
Mobile		Balar	Recharge	Checking	
Status		CH	Balance	Response	SEL
Settings	2.	(1	*145*11#	clear carcel	
SMS Agent		2	*123*11#	3.	
SIM Setting		3	*123*11#	5.	
Operator Setting USSD		4	*123*11#		
Network		5	*123*11#		
SIP Settings	1	6	*123*11#		
STUN Setting		7	*123*11#		
Update		8	*123*11#		
System Authority		g	*123*11#		
Save Change		10	*123*11#		
Reboot		11	*123*11#		
		12	*123*11#		
		13	*123*11#		
		14	*123*11#		
		15	*123*11#		
		16	*123*11#		
		17	*123*11#		
		18	*123*11#		
		19	*123*11#		

Step 3: Enter "entry" button to save the command

Step 4: For Mutli Channel selection in one time, please click the "SEL" on the right button

Route         11         *123*11#         III           Mobile         12         *123*11#         III           Status         Status         Status         III         *123*11#         IIII           Status         Status         Status         13         *123*11#         IIIII         IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		4	14.9 1.17	1
Mobile         12         *123*11#         1           Status         13         *123*11#         1           SMS Agent         14         *123*11#         1           SMS Agent         15         *123*11#         1           Operator Setting         16         *123*11#         1         1           ISSD         17         *123*11#         1         1         1           Network         18         *123*11#         1 <t< th=""><th>Dial Peer</th><th>10</th><th>*123*11#</th><th>E</th></t<>	Dial Peer	10	*123*11#	E
Status         13         *123*11#         1           SMS Agent         14         *123*11#         1           SMS Agent         15         *123*11#         1           SMS Setting         16         *123*11#         1           Operator Setting         16         *123*11#         1           Network         18         *123*11#         1         1           SIP Settings         19         *123*11#         1         1           SIP Settings         19         *123*11#         1         1           SIP Settings         19         *123*11#         1         1           System Authority         22         *123*11#         1         1           System Authority         22         *123*11#         1         1           Sove Change         23         *123*11#         1         1           26         *123*11#         1         1         1           26         *123*11#         1         1         1           26         *123*11#         1         1         1           29         *123*11#         1         1         1           20         *123*11#	Route	11	*123*11#	
Settings         11         112311#         112311#           SMS Agent         14         *123*11#         11           SIM Setting         15         *123*11#         11           Operator Setting         16         *123*11#         11           Network         18         *123*11#         11         11           SIP Settings         19         *123*11#         11         11           SIP Settings         19         *123*11#         11         11         11           SIP Settings         19         *123*11#         11	Mobile	12	*123*11#	E
Settings         14         *123*11#         1           SIM Setting         15         *123*11#         1           Operator Setting         16         *123*11#         1           USSD         17         *123*11#         1           SIP Settings         19         *123*11#         1           SIUN Setting         19         *123*11#         1           Qodate         20         *123*11#         1           System Authority         22         *123*11#         1           Seve Change         23         *123*11#         1           Reboot         24         *123*11#         1         1           25         *123*11#         1         1         1           24         *123*11#         1         1         1           25         *123*11#         1         1         1         1           26         *123*11#         1	Status	13	*123*11#	E
SIMS Agent       15       *123*11#       1         SIM Setting       16       *123*11#       1         Operator Setting       17       *123*11#       1         INSS       18       *123*11#       1         SIP Settings       19       *123*11#       1         SIUN Setting       19       *123*11#       1         20       *123*11#       1       1         System Authority       22       *123*11#       1         Save Change       23       *123*11#       1         Reboot       24       *123*11#       1       1         25       *123*11#       1       1       1         26       *123*11#       1       1       1       1         27       *123*11#       1		14		E
Operator Setting         16         *123*11#         1           Network         17         *123*11#         1           SIP Settings         19         *123*11#         1           SI DN Setting         19         *123*11#         1           Update         20         *123*11#         1           System Authority         22         *123*11#         1           Sewe Change         23         *123*11#         1           Reboot         *123*11#         1         1           24         *123*11#         1         1           25         *123*11#         1         1           26         *123*11#         1         1           25         *123*11#         1         1           26         *123*11#         1         1           27         *123*11#         1         1           28         *123*11#         1         1           29         *123*11#         1         1           30         *123*11#         1         1           31         *123*11#         1         1           32         *123*11#         1         1				
USSD       17       *123*11#       1         Network       18       *123*11#       1         SIP Settings       19       *123*11#       1         SIUN Setting       19       *123*11#       1         Update       20       *123*11#       1         System Authority       22       *123*11#       1         Save Change       123       *123*11#       1         Reboot       *123*11#       1       1         24       *123*11#       1       1         25       *123*11#       1       1         26       *123*11#       1       1         27       *123*11#       1       1         28       *123*11#       1       1         29       *123*11#       1       1         20       *123*11#       1       1         28       *123*11#       1       1         29       *123*11#       1       1         30       *123*11#       1       1         31       *123*11#       1       1         32       *123*11#       1       1         32       *123*11#       1				E
Network         17         123*11#         1           SIP Settings         19         *123*11#         1           SI Setting         19         *123*11#         1           Update         20         *123*11#         1           System Authority         20         *123*11#         1           Save Change         21         *123*11#         1           Reboot         *123*11#         1         1           23         *123*11#         1         1           24         *123*11#         1         1           25         *123*11#         1         1           26         *123*11#         1         1           25         *123*11#         1         1           26         *123*11#         1         1           27         *123*11#         1         1           28         *123*11#         1         1           29         *123*11#         1         1           30         *123*11#         1         1           32         *123*11#         1         1           32         *123*11#         1         1           32	and the second			
SIP Settings       18       *123*11#       1         SIP Setting       19       *123*11#       1         Opdate       20       *123*11#       1         System Authority       22       *123*11#       1         Seve Change       22       *123*11#       1       1         Reboot       *123*11#       1       1       1         23       *123*11#       1       1       1         24       *123*11#       1       1       1         25       *123*11#       1       1       1         26       *123*11#       1       1       1       1         27       *123*11#       1 <td< td=""><td></td><td></td><td></td><td>E</td></td<>				E
SIUN Setting         10         123 11#         4.           Update         20         *123*11#         4.           System Authority         22         *123*11#         7.           Seve Change         23         *123*11#         7.           Reboot         24         *123*11#         7.         7.           25         *123*11#         7.         7.         7.           26         *123*11#         7.         7.         7.           27         *123*11#         7.         7.         7.           28         *123*11#         7.         7.         7.         7.           29         *123*11#         7.         7         7.				
Update         120<		19		
21       *123*11#       (*         System Authority       22       *123*11#       (*         Save Change       23       *123*11#       (*         23       *123*11#       (*       (*         24       *123*11#       (*       (*         25       *123*11#       (*       (*         26       *123*11#       (*       (*         27       *123*11#       (*       (*         28       *123*11#       (*       (*         29       *123*11#       (*       (*         20       *123*11#       (*       (*         29       *123*11#       (*       (*         20       *123*11#       (*       (*         23       *123*11#       (*       (*         24       *123*11#       (*       (*         20       *123*11#       (*       (*         21       *123*11#       (*       (*         22       *123*11#       (*       (*         23       *123*11#       (*       (*         24       *123*11#       (*       (*         25       *123*11#       (*       (*		20	*123*11#	· F
Save Change       22       *123*11#       Image: Change         Reboot       23       *123*11#       Image: Change       Image: Change         24       *123*11#       Image: Change       Imag		21	*123*11#	(1)
Reboot         23         *123*11#         C           24         *123*11#         C           25         *123*11#         C           26         *123*11#         C           27         *123*11#         C           28         *123*11#         C           29         *123*11#         C           20         *123*11#         C           23         *123*11#         C           30         *123*11#         C           31         *123*11#         C           32         *123*11#         C		22	*123*11#	
Reboot       24       *123*11#       Image: Constraint of the second o		23	*123*11#	
25       *123*11#          26       *123*11#          27       *123*11#          28       *123*11#          29       *123*11#          30       *123*11#          31       *123*11#          32       *123*11#	Reboot	24	*123*11#	VE/
27       *123*11#       []         28       *123*11#       []         29       *123*11#       []         30       *123*11#       []         31       *123*11#       []         32       *123*11#       []         32       *123*11#       []		25	*123*11#	Y
28       *123*11#		26	*123*11#	
29       *123*11#       []         30       *123*11#       []         31       *123*11#       []         32       *123*11#       []         34       *123*11#       []         35       *123*11#       []		27	*123*11#	E
30       \$123*11#       L         31       \$123*11#       E         32       \$123*11#       E         * Click Balance data field to entry.		28	*123*11#	E
31         *123*11#         E           32         *123*11#         E           *: Click Balance data field to entry.         E		29	*123*11#	E
32 *123*11# E		30	*123*11#	L
*: Click Balance data field to entry.		31	*123*11#	
		32	*123*11#	
		*: Cli	ick Balance data field to entry	
5. Send Selected Cance			5. Send Seected Cance	

Step 5: Enter "Send Selected" for reply

PORTech Your CTI Partner	US	SD List		
	Rx Dec	oder ASC7 💌		
Dial Peer				
Route				
Mobile	Balar	nce   <u>Recharge</u>   <u>Check</u>	ing [	
Status	CH	Balance	Response	SEL
Settings	1	*145*11#	UNKNOWN aPPLICATJON	
SMS Agent	2	*123*11#		
SIM Setting	3	*123*11#		
Operator Setting	4	*123*11#		
USSD				
Network	5	*123*11#		
SIP Settings	6	*123*11#		
STUN Setting	1	*123*11#		
Update	8	*123*11#		
System Authority	9	*123*11#		
Save Change	10	*123*11#		
Reboot	11	*123*11#		
	12	*123*11#		
	13	*123*11#		
	14	*123*11#		
	15	*123*11#		
	16	*122*11#		/

System will display the reply on "Response "column

(And system will auto refresh the page in 5 seconds for some late data coming)

2. Recharge (add value)

Step1: Select "Recharge"

Step 2: Enter USSD command in Recharge column

Step 3: Enter "entry" button to save the command

Step 4: For Mutli Channel selection in one time, please click the "SEL" on the right button

Step 5: Enter "Send Selected" for reply

### 4. Rx Decoder

Vour CTI Partner	Rx Dec	oder: ASC7 -		
Dial Peer	<u> </u>	ASC7 UCS2		
Route				
Mobile	CH	Balance	Response	SEL
Status		*145*11#		
Settings SMS Agent	1		UNKNOWN aPPLICATJON	
SIM Setting	2	*123*11#		
Operator Setting	3	*123*11#		
USSD	4	*123*11#		
Network	5	*123*11#		
SIP Settings	6	*123*11#		11
STUN Setting	7	*123*11#		
Update	8	*123*11#		
System Authority	9	*123*11#		
Save Change	10	*123×11#		
Reboot	11	*123*11#		
	12	*123*11#		
	13	*123*11#		
	14	*123*11#		
	15	*123*11#		
	10	*123*11#		
	17	*123*11#		
	18	*123*11#		
	10	*123*11#		

a. None: GSM Format (Default)b. ASC7: ASCII 7bitc.UCS2: Unicode 16bit

When user select default GSM Format(None), it may not receive correct GSM code due to the different operator or GSM module/chipset. Please check below example,

In this case, user need to select other RX Decoder (ASCII or UCS2) to receive correct message.

For Example,

**None format:** When user send command, "\*145\*11#", the return message show on system, "55E7D2F9BC3A41412894991C06A9C9A713"

PORTech   Vour CTI Partner     Dial Peer   Route				
Mobile	Balan	ce   Recharge   0	Checking	
Status	CH	Balance	Response	SEL
Settings	1	*145*11#	55E7D2F9BC3A41412894991C06A9C9A713	
SMS Agent	2	*123*11#		
SIM Setting	3	^123^11#		
Operator Setting	4	*123*11#		
USSD				
Network	5	*123*11#		
SIP Settings	6	*123*11#		
STUN Setting	7	*123*11#		
Update	8	*123*11#		
System Authority	9	*123*11#		
Save Change	10	*123*11#		
Reboct	11	*123*11#		
	12	*123*11#		
	13	*123*11#		
	14	*123*11#		
	15	*123*11#		
	16	*123*11#		-
	17	*123*11#		

### ASC7 Format: In this format, the return message is "UNKNOWN aPPLICAT]ON"

Dial Peer	Rx Deco	oder: ASC7		
Route				
Mobile		ice   <u>Recharge</u>   <u>Ch</u>	esking	
Status	CH	Balance	Response	SEL
Settings	1	*145*11#		
SMS Agent	2	*123*11#		
SIM Setting	3	*123*11#		
Operator Setting	4	*123*11#		
Network	5	*123*11#		
SIP Settings	6	*123*11#		
STUN Setting	7	*123*11#		
Update	8	*123*11#		
System Authority	9	*123*11#		
Save Change	10	*123*11#		
Reboot	11	*123*11#		
	12	*123*11#		
	13	*123*11#		
	14	*123*11#		
	15	*123*11#		
	16	*123*11#		
	17	*123*11#		
	18	*123*11#		
	19	*123*11#		

UCS2 Format: In this format, the return message is "嗧틹밺案:課소즧"

Dial Peer	(Rx Deci	Rx Decoder: UCS2				
Route						
Mobile   Balance   Recharge   Checking						
Status	СН	Balance	Response	SEL		
Settings	1	*145*11#	<			
SMS Agent	2	*123*11#				
SIM Setting	3	*123*11#				
Operator Setting	4	*123*11#				
	5	*123*11#				
Network	6	*123*11#				
SIP Settings						
STUN Setting	7	*123*11#		Π		
Update	8	*123*11#				
System Authority	9	*123*11#				
Save Change	10	*123*11#				
Reboot	11	*123*11#				
	12	*123*11#				
	13	*123*11#				
	14	*123*11#				
	15	*123*11#				
	16	*123*11#				
	17	*123*11#				
	18	*123*11#				
	19	*123*11#				

# 11. Network

User can check the Network status and configure the WLAN Settings and SNTP settings.

# 11.1 WAN Setting

Your CTI Partner	WAN Setting (RT)					
		WAN Settings				
Dial Peer	ІР Туре	Fixed IP     DHCP Client     PPPoE				
Route	Main IP	192.168.0.98				
Mobile	Mask	255.255.255.0				
Network	Gateway	192.168.0.254				
WAN Settings	DNS 1	168.95.192.1				
SNTP Settings	DNS 2	168.95.1.1				
SIP Settings	MAC	00037E011BF2				
STUN Setting						
Update		PPPoE Settings				
System Authority	Username					
Save Change	Password					
Reboot		Submit Reset				

- 1. IP Type
  - a. Fixed IP (Default IP: 192.168.0.100)
  - b. DHCP Client
  - c. PPPoE
- 2. Main IP: The current IP address. The IP chaning need to under the Fixed IP mode.
- 3. PPPoE Setting

The PPPoE Configuration item is to setup the PPPoE Username and Password. If you have PPPoE account from the Service Provider, please input the Username and the Password correctly

After the setting, please click submit and save change button and wait for system reboot

# 11.2 SNTP Settings

User can setup the primary and second SNTP Server IP Address, to get the date/time information. Also you can base on your location to set the Time Zone, and how long need to synchronize again.

Your CTI Partner	SNTP Sett	SNTP Settings				
Dial Peer	SNTP:	●On ○Off				
Route						
Mobile	Primary Server:	time.windows.com				
Network	Secondary Server:	208.184.49.9				
WAN Settings						
SNTP Settings	Time Zone:	GMT + ♥ 08 ♥ : 00 ♥ (hh:mm)				
SIP Settings	Sync. Time:	0 : 6 : 0 (dd:hh:mm)				
STUN Setting						
Update		Submit Reset				
System Authority						
Save Change						
Reboot						

SNTP settings (Default: On)

After the setting, please click submit and save change button and wait for system reboot

# 12. SIP Setting

User can setup the Service Domain, Port Settings, Codec Settings, RTP setting, RPort Setting and Other Settings. If the VoIP service is provided by ISP, you need to setup the related information correctly then you can register to SIP Proxy Server correctly.

12.1 Service Domain Setting

In Service Domain Function you need to input the account and the related information in this page please refer to your ISP Provider. You can register three SIP accounts. You can dial the VoIP phone to your friends via first enable SIP account and receive the phone from the tree SIP account.

Your CTI Partner	Service Dom	nain Settings
Dial Peer	Mobile 1 🗸	Realm 1 (Default)
Route	Active:	O ON O OFF
Mobile	Display Name:	
Network	User Name:	
SIP Settings	Register Name:	
Service Domain	Register Password:	
Port Settings	Domain Server:	
Codec Settings	Proxy Server:	
Codec ID Settings		
DTMF Settings	Outbound Proxy:	
SIP Responses	Status:	Not Registered
Other Settings		
STUN Setting		Realm 2
Update	Active:	O ON OFF
	Display Name:	
System Authority	User Name:	
Save Change	Register Name:	
Reboot	Register Password:	
	Domain Server:	
	Proxy Server:	
	Outbound Proxy:	
	Status:	Not Registered

- (1) Active: On /OFF
- (2) Display name: you can input the name you want to display.
- (3) User name: you need to input the User Name get from your ISP.
- (4) Register Name: you need to input the Register Name get from your ISP.
- (5) Register Password: you need to input the Register Password get from ISP.
- (6) Domain Server: you need to input the Domain Server get from your ISP.
- (7) Proxy Server: you need to input the Proxy Server get from your ISP.
- (8) Outbound Proxy: you need to input the Outbound Proxy get from your ISP. If your ISP does not provide the information, then you can skip this item.
- (9) Status: Register or Not register

After the setting, please click submit and save change button and wait for system reboot

Register VoipBu	uster	
Realm 1 (Default)		
Active:	⊙On OOff	
Display Name:	jenny0922	
User Name:	jenny0922 Your Voipbuster username	
Register Name:	jenny0922	
Register Password:	**** Your Voipbuster password	
Domain Server:		
Proxy Server:	194.221.62.207 Proxy Server's IP	
Outbound Proxy:		
Status:	Registered	

Example:

# 12.2 Ports Setting

Dial Peer	Internal Dial Peer Port: 5000 (2000 -59000)		
Route	MCH	SIP Port (2000~59000)	RTP Port (2000~5900)
/obile	1	5064	20004
letwork	2	5066	20006
SIP Settings	3	5068	20008
Service Domain	4	5070	20010
Port Settings	5	5072	20012
Codec Settings	6	5071	20014
Codec ID Settings	7	5075	20016
OTMF Settings	8	5070	20010
SIP Responses	54		
Other Settings	9	5000	20020
STUN Selling	10	5082	20022
Jpdate	11	5084	20024
System Authority	12	5086	20026
Save Change	13	5088	20028
Rebcot	14	5000	20030
	15	5092	20032
	16	5094	20034
	17	5096	20036
	18	5098	20038

Internal Dial Peer Port: default = **5060** (\*important\* this port number can't coincide with SIP port or RTP port)

SIP port: default = ch1:5064 ch2:5066 ch3:5068...etc (\*important\* this port number can't coincide with dial peer port or RTP port)

You can only change the port number on Ch1; other Channels will be changed automatically

RTP port: default = ch1:20004 ch2:20006 ch3:20008...etc (\*important\* this port number can't coincide with dial peer port or SIP port) You can only change the port number on Ch1; other Channels will be changed automatically

### 12.3 Codec Settings:

User can setup the Codec priority, RTP packet length in this page. Please follow the ISP suggestion to setup these items.

ial Peer		Codec Priority
oute	Codec Priority 1:	G.711 u-law 🗸
obile	Codec Priority 2:	G.711 a-law 🗸
	Codec Priority 3:	G.723 🗸
etwork	Codec Priority 4:	G.729 🗸
IP Settings	Codec Priority 5:	G.726 - 16 🗸
ervice Domain	Codec Priority 6:	G.726 - 24 🗸
ort Settings	Codec Priority 7:	G.726 - 32 🗸
odec Settings	Codec Priority 8:	G.726 - 40 🗸
odec ID Settings		
TMF Settings		RTP Packet Length
P Responses	G.711 & G.729:	20 ms 🗸
her Settings	G.723:	30 ms 🗸
UN Setting	12	
date		G.723 5.3K
stem Authority	G.723 5.3K:	○ On ● Off
ve Change		Voice VAD
poot	Voice VAD:	

### **RTP Packet Length**

- 1. G.711& G.729: Default is 20ms. Range: 10ms,20ms,30ms,40ms,50ms,60ms,70ms,80ms,90ms
- 2. G.723: Default: Range: 30ms ,60ms, 90ms

### 12.4 Codec ID Setting

User can setup the Codec ID in this page.

After the setting, please click Submit and save change button to wait for system reboot

Your CTI Partner	Codec ID S
Dial Peer	Codec Type
Route	G726-16 ID:
Mobile	G726-24 ID:
Network	G726-32 ID:
SIP Settings	G726-40 ID:
Service Domain	RFC 2833 ID:
Port Settings	
Codec Settings	
Codec ID Settings	
DTMF Settings	
SIP Responses	
Other Settings	
STUN Setting	
Update	
System Authority	
Save Change	
Reboot	

### Setting

Codec Type		ID	Default Value
G726-16 ID:	23	(95~255)	23
G726-24 ID:	22	(95~255)	22
G726-32 ID:	2	(95~255)	<b>☑</b> 2
G726-40 ID:	21	(95~255)	<b>☑</b> 21
RFC 2833 ID:	101	(95~255)	101

Submit Reset

# 12.5 DTMF Setting

Your CTI Partner	DTMF Setting		
Dial Peer		DTMF Transfer Mobile to LAN	
Route	Format	● 2833 ○ Inband ○ SIP Info	
Mobile	1000	Mobile DTMF Detection	
Network	Duration	-1 (0 ~ 999, -1: unlimit, unit: 1s) .	
SIP Settings	Debounce	80 (40 ~ 500, default: 80 , unit: 10ms).	
Service Domain			
Port Settings		Submit Reset	
Codec Settings		Submit Reset	
Codec ID Settings			
DTMF Settings			
SIP Responses			
Other Settings			
STUN Setting			
Update			
System Authority			
Save Change			
Reboot			

- 1. Format:
- a. 2833: Default RFC2833, the type of DTMF Data Transfer Format
- b. Inband: The Type of Inband DMTF Data Transfer Format
- c. SIP Info: The Type of SIP-Info DMTF Data Transfer Format;
- Duration: Default is -1. It's the duration for MV-3716/MV-3732 to defect sender's DTMF. If the parameter is 0, MV-3716/MV-3732 won't detect sender's DTMF. Parameter is 0~999 seconds. After that duration, MV-3716/MV-3732 won't detect DTMF.
- 3. Debounce: Default is 80ms.User can adjust for own. If DTMF is adding more digits, please increase parameter over 80. If DMTF is lost digit, please decrease parameter less than 80.

# 12.6 SIP Responses

Your CTI Partner	SIP Respon	nses
	2013-00-03 10.37	
Dial Peer		Mobile Busy Response
Route	Unavailable	486 Busy here
Mobile	Ring Timeout	486 Busy here 🗸
Network		SIP Ring Responses
SIP Settings	● ON OFF	180 Ringing ( Force to ON, if 183 was OFF. )
Service Domain	OON OFF	183 Session Progress
Port Settings		
Codec Settings		
Codec ID Settings		submit reset
DTME Settings		
SIP Responses		
Other Settings		
STUN Setting		
Update		
System Authority		
Save Change		
Reboot		

#### Mobile Busy Response

- 1. Unavailable: User can setup the SIP response code of LAN side while the call dial failed or in busy line
- a. 486 Busy Here (Default)
- b. 503 Service unavailable
- c. 480 Temporarily unavailable
- 2. Ring Timeout: User can setup the response SIP code of LAN side while operators hang up the no answered calls
- a. 486 Busy Here (Default)
- b. 503 Service unavailable
- c. 480 Temporarily unavailable

### SIP Ring Response

### 1. 180 Ring on/off:

LAN TO MOBILE two stage dialing can be turn off, therefore there will be no the Ring Back Tone, all the phone call will be transferred to prompt voice directly. (For this function, 183 must be turn on)

### 2. 183(Session Progress)

[It means "on progressing"]: When you turn 183 on, it means you can hear the prompt voice while GSM side is busy we recommend you to turn this on if you use SIP Proxy.

# 12.7 Other Settings

User can setup the Hold by RFC and QoS in this page. To change these settings, please follow your ISP information. The QoS setting is to set the voice packets' priority. If you set the value higher than 0, then the voice packets will get the higher priority to the Internet. But the QoS function still need to cooperate with the others Internet devices.

Your CTI Partner	Mobile 1, 2 V		
Dial Peer	Hold by RFC of Mobile 1	Oon Ooff	
Route	Hold by RFC of Mobile 2	OON OOFF	
Mobile			
Network	Voice QoS:	40 (0~63)	
SIP Settings	SIP QoS:	40 (0~63)	
Service Domain	SIP Expire Time:	60 (30~86400 sec)	
Port Settings			
Codec Settings	5	SubmitAll Submit Reset	
Codec ID Settings			
DTMF Settings			
SIP Responses			
Other Settings			
STUN Setting			
Update			
System Authority			
Save Change			
Reboot			

- 1. Hold RFC of Mobile:
  - a. On: To activate Hold RFC of Moible
  - b. OFF (Default)
- 2. Voice QoS : The setting of Voice QoS, Default is 40
- 3. SIP QoS : The setting of SIP QoS, Default is 40
- 4. SIP Expire Time : The setting of SIP Expire Time, Default is 40

After the setting, please click Submit and save change button to wait for system reboot

You can click Submit All to copy to Mobile setting, and select Yes and save change to wait for the system reboot

# 13. STUN Setting

User can setup the STUN Enable/Disable and STUN Server IP address in this page. This function can help your VoIP device working properly behind NAT. Please following your ISP information to change the settings

PORTech Your CTI Partner	Public ST	TUN Setting
Dial Peer	Public STUN	○ On
Route	STUN Server	stun.iptel.org
Mobile	STUN Port	3478 (1024~65534)
Network		
SIP Settings		Submit Reset
STUN Setting		
Update		
System Authority		
Save Change		
Reboot		

- Public STUN OFF → Default is OFF; While the WAN setting of MV-3716/MV-3732 is in Static IP or Private IP please selects Public STUN OFF.
- Public STUN ON → While MV-3716/MV-3732 is working under Firewall or behind NAT, It will cause SIP can't register, or one side communicate, please select Public STUN ON.

STUN Server  $\rightarrow$  The STUN Server IP (Default: stun.iptel.org) STUN Port  $\rightarrow$  The STUN Port (Default: 3478)

# 14. Update

14.1 Update Firmware

User can update the system's firmware to the new one or the factory reset to let the system back to default setting.

NOTE: Please open the webpage from Internet Explorer, not compatible with FF or Google Chrome

Your CTI Partner	Update Firm Ver = v10.272, GZ = r	WATE 4nat , PCB = 3748NAT .	
Dial Peer		HTTP	
Route	Code Type: RISC	v	
Mobile	File Location:		Browse
Network		Submit Reset	
SIP Settings			
STUN Setting			
Update			
New Firmware			
Default Settings			
System Authority			
Save Change			
Reboot			

Step:

- (1) Select the firmware code type, Risc code only.
- (2)Click the "Browse" button in the right side of the File Location or you can type the correct path and the filename in File Location bLANk.
- (3)Select the correct file you want to download to the system then click the Update button.
- (4) Please click update/default setting after update firmware

# 14.2 Default Settings

Your CTI Partner	Restore Default Settings
Dial Peer	Restore default settings: default
Route	Restore derauit settings. derauit
Mobile	Restore factory all settings: factoryAll (included all IP address)
Network	
SIP Settings	
STUN Setting	
Jpdate	
Ne <u>w Firmware</u>	
Default Settings	
System Authority	
ave Change	
Reboot	

- Restore default settings: User can restore the factory default settings to the system. All setting will restore default setting. <u>The device IP still is the user original IP.</u>
- 2. Restore factory all settings: All setting will be restored to default setting. <u>The device IP will be back to 192.168.0.100</u>

# **15. System Authority**

User can change the login name and password

Your CTI Partner	System Authority		
Dial Peer	New username:		
Route	New password:		
Mobile	Confirmed password:		
Network			
SIP Settings		Submit Reset	
STUN Setting			
Update			
System Authority			
Save Change			
Reboot			
Rebool			

# 16. Save Change

User can save the changes after the setting is done. If you want to use new setting in the VoIP system, you have to click the Save button. After you click the Save button, the system will automatically restart

Your CTI Partner	Save Changes
	You have to save changes to effect them.
Dial Peer	
Route	Save Changes: Save
Mobile	
Network	
SIP Settings	
STUN Setting	
Update	
System Authority	
Save Change	
Reboot	

# 17. Reboot

User can restart the system. If you want to restart the system, you can just click the Reboot button, and then the system will automatically.

Your CTI Partner	Reboot System
Dial Peer	Reboot system: Reboot
Route	
Mobile	
Network	
SIP Settings	
STUN Setting	
Update	
System Authority	
Save Change	
Reboot	

# **18. Specification**

18.1 Protocols SIP (RFC2543, RFC3261) 18.2 TCP/IP IP/TCP/UDP/RTP/RTCP/ CMP/ARP/RARP/SNTP **DHCP/DNS** Client IEEE802.1P/Q ToS/DiffServ NAT Traversal **STUN** uPnP **IP** Assignment Static IP DHCP **PPPoE** 18.3 Codec G.711 u-Law G.711 a-Law G.729A G.729A/B 18.4 Voice Quality VAD CNG AEC, LEC

Packet loss

18.5 GSM (MV-3716/MV-3732)

Quad Band: 900/1800/1900/850MHZ 3G/UMTS: for all world and Japan (SoftBank and Docomo) 3G: EDGE/GPRS 850, 900, 1800, 1900 MHz / HSDPA/UMTS 850, 1900, 2100 MHz

CDMA 2000(800MHZ/1900MHZ)

\*\*Please note\*\*

 Most CDMA -2000 operators don't offer Answer signal. So VoIP to Mobile, MV-3716/MV-3732 will connect soon. CDMA -2000 operators will start billing soon. It doesn't wait

mobile side answer

2. CDMA Version doesn't support SMS Feature and 180/183 unavailable

3. CDMA version doesn't have Remote SIM feature

# **19. Simple Steps**

Step 1. Change the Network setting as you need (Network/network setting)

- Step 2. Register SIP proxy Server or Asterisk or VoipBuster as you need (sip setting/service domain)
- Step 3. Set Mobile setting –adjust your gain as you need

Step 4. Set Route ( request )

mobile to LAN:

(1) \*,\* --->it is two stage dialing.

when mobile call in,MV-37x will provide dial tone and you can enter ip or asterisk extension or phone number.

\* If you want to enter phone number, please note your asterisk need to have route of destination number.

(2) \*, specific extension or IP or phone number

when mobile call in,MV-37x will connect with this specific extension or IP or phone number auto

\* If you want to set specific phone number, please note your asterisk need to have route of destination number.

LAN to Mobile:

(1) \*,\* --->it is two stage dialing.

When LAN phone call in, MV-37x will provide dial tone and you can enter mobile number.

(2) \*, specific mobile number

When LAN phone call in, MV-37x will connect with the specific mobile number auto.

(3) \*,#--->It is 1 stage dialing

When LAN phone and MV-37x both register Asterisk, you can dial any destination number from LAN phone directly.

\* Please note: Asterisk need to set route of destination number that dial out from MV-37x

\* All changes both need to click "save and change"

# 20. Appendix: Setup MV-37x with Asterisk

#### MV-37x Settings

Your CTI Partner	Mobile Setting
Route	Mobile 1, 2 💌
Mobile	VolP Tx Gain: 9 (0~12) VolP Rx Gain: 11 (0~15)
Status Settings Fwd Settings	LAN Dialtone Vol: 9 (0~12) Asterisk want to transfer
SMS Agent	Mobile 1 O ON OFF CLID, please choose Tel/Tel (Not Reg)
Network	Routing Range 0 to 49 (0~49)
SIP Settings	CODEC Tx Gain: 6 (0~7) CODEC Rx Gain: 6 (0~7)
STUN Setting	SIP From: Tel/Tel (Not Reg)
Update	CLID Presentation 🔘 Suppression 💿 Invocation
System Authority	Mobile PIN Code: On 🗌 Code: Confirmed:
Save Change	LAN Answer Mode 💿 Answered 🔿 Alerted 🔿 Income
Reboot	

# Mobile Voip

Route Mobile Network

SIP Settings Service Domain Port Settings Codec Settings Codec ID Setting DTMF Setting RPort Setting SIP Responses Other Settings STUN Setting

# Service Domain Settings

Realm 1 (Default)		Can register Asterisk or not
Aetive:	💿 ON 🔘 OFF	
Display Name:		
User Name:		
Register Name:		
Register Password:		
Domain Server:	192.168.0.192:5060	
Proxy Server:	192.168.0.192:5060	
Outbound Proxy:		
Status:	Not Registered	

Route
Mobile To Lan Settings Mobile To Lan Speed Dia Lan To Mobile Settings Dial Peer Status
Mobile
Network
SIP Settings
STUN Setting
Update
System Authority
Save Change
Reboot

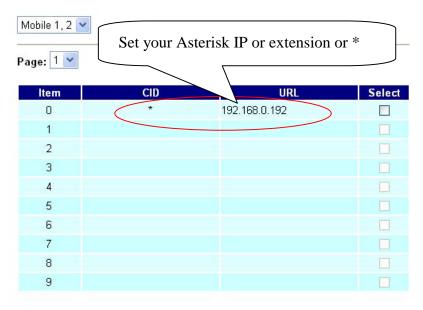
PI

**lech** 

IT CTI Parto

Your CTI Partner		
Route		
Mobile To Lan Settings Mobile To Lan Speed Dial Lan To Mobile Settings Dial Peer Status		
Mobile		
Network		
SIP Settings		
STUN Setting		
Update		
System Authority		
Save Change		
Reboot		

# Mobile To LAN Table



# LAN To Mobile Table

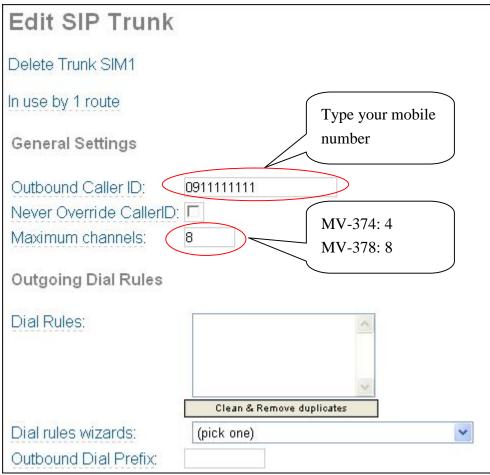
Mobile 1, 2 🔹 Page: 1 💌		As Ast Route	erisk GSM	
ltem	URL		Call Num	Select
0	*	#		
1				
2				
3				
4				
5				
6				
7				
8				
9				

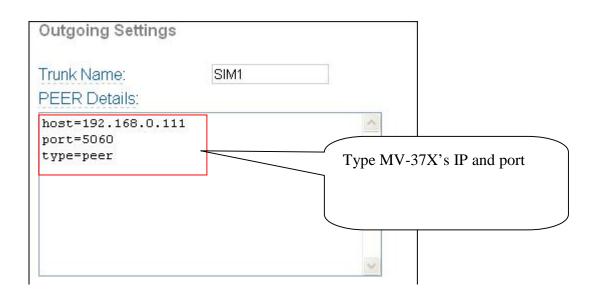
PORTech Your CTI Partner	Dial Peer Setting		
Dial Peer	-	Transfer SIP Message	
Status	⊖Yes ⊙No	Replace contact to Dial Peer.	
Settings			
Route	600	SIP Response when all busy. Busy Everywhere (default)	
Mobile	O 408	Request Timeout	
Network		Dial Peer	
SIP Settings	Working Mode	O OFF ⊙ Internal ○ External	
STUN Setting	External <u>URL</u>	192.168.0.156:5060 ( <u>Dial Peer</u> for XP)	
Update			
System Authority		Submit Reset	
Save Change			
Reboot			

PORTech Your CTI Partner	Ports	Setting	
Route	Internel Die	I Peer Port: 5060 (1024~19)	000)
Mobile	Internal Dia	Il Peer Port: 5060 (1024~19)	900)
Network		SIP Port (1024~19900)	RTP Port (20000~59900)
SIP Settings	Mobile 1	5064	20004
Service Domain Port Settings	Mobile 2 Mobile 3	5066 5068	20006
Codec Settings	Mobile 4	5070	20010
Codec ID Setting DTMF Setting	Mobile 5	5072	20012
RPort Setting	Mobile 6	5074	20014
SIP Responses Other Settings	Mobile 7	5076	20016
STUN Setting	Mobile 8	5078	20018
Update System Authority	Submit	Reset	

Don't forget to Save changes and then reboot

#### Asterisk / Trixbox setting Add SIP Trunk:







Frequency: Quad Band:900/1800/1900/850MHZ GSM Module use Simcom sim340 Compliant to GSM phase 2/2+ -Class 4 (<u>2W@850/900</u> MHz) -Class 1 (<u>1W@1800/1900</u> MHz)

#### 15.21

#### Federal Communications Commission (FCC) Statement

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

15.105(b)

#### Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

1) this device may not cause interference and

2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### FCC RF Radiation Exposure Statement:

- 1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- 2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.